



## MUJI Australia Electronic Items Warranty

Applicable only for electronic items purchased in Australia.

Customer Name	
Customer Telephone / Email	
<b>Date of Purchase</b>	
<b>Invoice / Store Location</b>	
<b>Product Code &amp; Description</b>	

At MUJI, customer satisfaction is our priority.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

MUJI Australia offers a 1 year free of charge warranty for defects caused due to manufacturing faults.

Once a defect is identified, please contact the store from which you purchased the item providing this card and receipt as proof of purchase.

When the defect is unable to be repaired, we reserve the right to offer an exchange for a like-for-like item.

In the following cases, the free of charge warranty is void and we are unable to offer an exchange:

- After 1 year from purchase or being unable to provide proof of purchase.
- Damage caused by improper use.
- Damage caused in transit (inappropriate handling by airlines or other transport authorities).
- Damage caused by attempts to disassemble or improperly repair.
- Damage caused by external factors (fire, earthquake, storm, flood, acid, or water).
- Normal wear and tear.

MUJI RETAIL (AUSTRALIA) PTY LTD  
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